

RATES FAQs

I have sold my property and am still receiving rates invoices. Why?

The Council may not have received the Notice of Change of Ownership. Please contact your solicitor in the first instance.

What if I move?

If your postal address changes please print the new address in the box provided on the remittance advice and post it to us or email rates@tasman.govt.nz giving the valuation number, name and new postal address.

What if I go on holiday?

You'll still need to pay your rates on time to avoid penalties. You may wish to sign up for a direct debit, or arrange payment in advance.

What if I'm falling behind in my payments?

If you are falling behind, please contact the rates team to discuss a direct debit. It's best to do this as early as possible to avoid being charged penalties for late payment. Payments can be made weekly, fortnightly or monthly at no additional charge.

How can I view a property's rates details?

Property details can be viewed at Tasman District Council service centres in Richmond, Motueka, Tākaka and Murchison during normal office hours. You can also view rating information online at tasman.govt.nz/rates-search.



Got questions?

Contact your local Council service centre or email rates@tasman.govt.nz.

RATES ASSESSMENT DATE

Rates are set at 30 June for the following year. Any changes to rateable value or rating factors during 2024/2025 will not impact the 2024/2025 rates.

PENALTIES FOR LATE PAYMENT

Penalties of 10% are imposed on your rates or water invoices not paid by the due date. Every six months a further 5% is added to unpaid rates arrears, including penalties that remain outstanding. The 5% charges are applied in July and January each year.

Information on the Council's policy for remissions of penalties is available at: tasman.govt.nz/rates-remission.

PAYMENT OPTIONS FOR RATES

DIRECT DEBIT



The easiest way to pay your rates! Weekly, fortnightly, monthly, quarterly or annually – it's up to you. Simply set up a direct debit at tasman.govt.nz/do-it-online. If moving property a new direct debit is required.

ONLINE BY CREDIT CARD



tasman.govt.nz/pay (fees apply).

TELEPHONE OR INTERNET BANKING



You can set up Tasman District Council as a bill payee for your rates instalments and water rates. **Councils bank account number for payment: 12-3193-0002048-03 (ASB)**

When paying rates please ensure you use your Valuation Roll number as a reference. Your Valuation Roll number can be found near the top of your rates invoice in bold and will be 10 to 12 numbers long – some may have letters at the end. Please include this on the payment, e.g. 1958035800 or 1958035800A

When paying water rates please use the Account Number as the reference. Your Account Number can be found near the top right hand of your water invoice in bold starts with a W – please include the W as well as the number e.g. W42191

Please use a separate electronic payment for each rates account and each water rates account to ensure payments are correctly applied and to avoid penalties. Alternatively, you can email a remittance on the same day you make the payment to debtors@tasman.govt.nz.

If you have moved, please remember to update your bill payee references so you aren't paying someone else's rates or water rates.

IN PERSON (COUNCIL SERVICE CENTRES)



You can pay by cash, credit card (fees apply) or debit card at any Council service centre.

Rates

2024/2025

LEARN MORE ABOUT RATES

PAY BY DIRECT DEBIT

Apply online at tasman.govt.nz

GET YOUR RATES AND WATER BILLS BY EMAIL

tasman.govt.nz/rates-by-email

HAVE YOU RECENTLY SHIFTED IN TASMAN?

Update your banking reference numbers

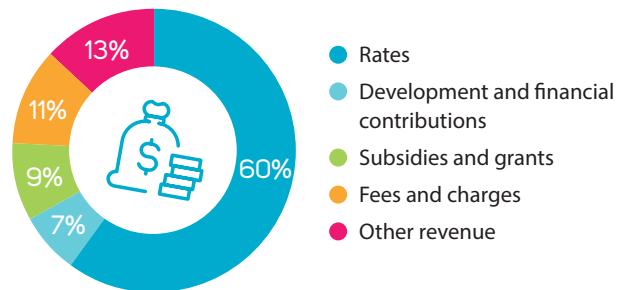
25361 HotHouse Creative





PROJECTS STARTING IN 2024/2025

WHERE THE MONEY COMES FROM



RATES REBATES

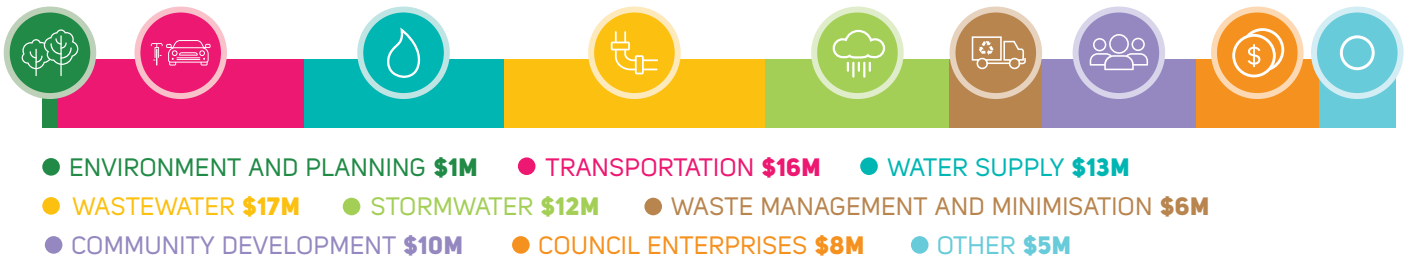
The rates rebate scheme provides a rates subsidy for low-income homeowners of up to \$790. To find out if you are eligible for a rebate, visit tasman.govt.nz (search "rates rebate"). You cannot claim a rebate for rates on a property that is used principally for business, farming, commercial or industrial purposes.

WHERE THE MONEY GOES

OPERATIONAL EXPENDITURE (the costs of providing ongoing services)



CAPITAL EXPENDITURE (to purchase or create assets)



- Tapawera water treatment plant upgrade
- Expand the existing materials recovery facility building, Richmond
- Redwood Valley water treatment plant and pumping station upgrade
- Waimea Plains Water and Wastewater Plan investment programme
- New wastewater trunk infrastructure and pump stations, from Wakefield to Beach Road, Richmond
- Richmond South: Water supply and wastewater reticulation upgrades, Borck Creek development, transport upgrades
- Sealed road maintenance: Significant increase in investment to address deterioration of road condition
- A programme of work that contributes to climate change adaptation and mitigation